

# VENTURA'S FUEL OIL, LLC

P.O. Box 3186 - 20 Wadsworth Street  
Wallington, NJ 07057-3186  
(201) 438-3847

## COMPLETE OIL BURNER SERVICE AGREEMENT Total Cost \$169.50 For the 2010 -2011 Heating Season

### We will:

Service, lubricate, and adjust boiler and oil burner controls for proper efficiency. Vacuum clean the boiler, smoke pipe, combustion chamber, and base of chimney, if accessible.

*This contract also covers repair or replacement of defective parts listed below, **due to normal use and wear.***

### OIL BURNER PARTS

Burner motor, burner drive coupling, fuel pump, ignition transformer, ignition wires, electrodes, burner fan, nozzles, nozzle adapter, strainers, gauge glass, and oil filters.

### OIL BURNER CONTROLS

Combustion control (relay), cad cell & assembly, combo fan & limit control, pressure control, high & low limit control, barometric draft control (up to 7"), and aquastats.

### THERMOSTATS (STANDARD LOW VOLTAGE TYPE ONLY)

Manual-plain type thermostat. Clock and digital thermostats are not covered however a \$25.00 credit will be applied towards replacement. A service call to change the clock to or from daylight savings time, or to install new batteries is not included.

### CIRCULATOR MOTOR

Motor and coupling are included. Circulator bearing assembly, impeller, and housing are excluded. One piece circulators are **not** covered, however a \$30.00 credit will be applied towards replacement.

### BLOWER MOTOR

On forced warm air systems: fan belts, and blower motors are covered. Excluded are the blower, shaft, bearings, supports, and dust filters.

### OIL VALVES

Automatic instant and delay oil valves are covered by this contract.

### OIL TANK GAUGE AND VENT ALARM

Tank gauge and vent alarm are covered by this contract.

***\*IMPORTANT-PLEASE NOTE: At the time of the annual servicing the low water cutoff on steam systems will be flushed and/or checked to make sure it is operating correctly. But no responsibility will be assumed for failure of this control. The customer is advised to flush the low water cutoff once a week, if it has a drain valve, when the boiler is in operation. This is imperative to prevent your boiler from dry firing and cracking.***

**REQUESTS FOR SERVICE** are received 24 hours a day. Please call (201) 438-3847. If no one is in the office our answering service will pick up and page the technician who is on call. We respectfully request you limit weekend and after hours calls to **EMERGENCY SERVICE ONLY. There is no additional charge for emergency service rendered at any time, day or night, including weekends or holidays under this contract.**

### SERVICE AGREEMENT

This agreement cancels and supersedes all prior agreements between the two parties for Oil Burner Service. The effective date of the agreement will be the date of the invoice (usually June 1st). This agreement will remain in force one year and will be self renewing at our prevailing rates, terms, and conditions. This agreement can be cancelled by either party upon 30 days written notice. This agreement is fully transferable in event of sale of property if desired by owner. No refunds will be made. Ventura's Fuel reserves the right to immediately cancel this agreement if all fuel requirements are not purchased from them. We reserve the right to decline acceptance of order for Service Plan after inspection of burner equipment. Customer's receipt of invoice will serve as acceptance.

Acceptance by Ventura's Fuel of this Service Agreement does not obligate us for secondary damages caused by tank leakage, failure of equipment, or other conditions resulting from delays or failure to render service due to situations beyond our control. Service under this agreement does not include labor or parts made necessary by fire, water damage, tampering by other than our authorized mechanics, overfilling of steam system by anyone not employed by Ventura's, or other abnormal conditions.

This agreement is an Oil Burner Service Contract and does not cover the cost of labor or materials for your entire heating system. obligations to furnish parts replacement are subject to availability of parts from our normal sources of supply. We assume no responsibility for secondary damages resulting from malfunction of controls. Protection under this Plan does not include damage resulting from low temperature freeze-ups. We assume no responsibility for heating failure or damages when home is unoccupied.

The following items are NOT covered by this contract: automatic water feed valves; repairs to boiler or furnace; external or internal tankless water heater; pressure relief or pop safety valves; humidifier; fire box or combustion chambers; electronic air cleaner; radiator and water valves; system pipes; expansion tanks, low water cutoffs; zone valves; wiring; oil tanks; tiger loops; or oil lines. Circulator pumps running a heat loop off steam boilers are not covered. Services NOT covered are: draining of expansion tanks; bleeding radiators or systems; under or overfilled systems; switches off; blown fuses, tripped breakers; damage from flood; freeze; fire; power failure or acts of God. Prevailing labor rates will be added to repairs involving the above items.

This agreement does not cover service or parts resulting from insufficient fuel oil in the tank where the consumer does not use our automatic delivery system or where deliveries are withheld for credit reasons. Service calls for water or dirt in the tank are not covered.

**NOTE:** If you have animals that shed near the oil burner, please try to keep the air intakes clean of fur. We have had a few boilers clog up because the air intake gets blocked causing a sooty fire. Let us know if you need more info.